

Introduction to Six Sigma

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Course description

This course is intimately designed not only for introducing the fundamental concept of Six Sigma but also for exploring the opportunity to leverage CMMI level of the organization. The approach could significantly help organizations in order to improve their ability to develop and maintain quality products and services. Its model has been proved from many world-class firms as the proven discipline-specific process improvement models.

Who should attend

- Product developers and process implementers
- Anyone interested in learning about Six Sigma

Course Objective

The course will help participants to:

1. Recognize the origin of Six Sigma, its applications and CMMI-related success stories
2. Recognize the classic Six Sigma DMAIC approach, together with, various Tools & Techniques
3. Understand how to integrate the concept of Six Sigma in the organization to leverage CMMI level

Instructor

Peerapatana Ketboonchoo

Language

Thai

Course fee

12,000Baht (Excluded VAT 7%)

Duration

2 days (6 hrs/day)

Date & Time

11-12 March 2010 : 9.30 - 16.30

Venue

Elite Meeting Room1-2, 10th Floor
Amarin Tower, Ploenchit Rd.

SUCCESSFUL COURSE COMPLETION

Course Outlines

- **Module 1: Six Sigma Overview**
 - Origin of Six Sigma
 - Sigma Level Matter
 - The Success Stories
- **Module 2: Six Sigma Fundamentals (1)**
 - Types of Data
 - D-M-A-I-C Approach
 - Define Step
- **Module 3: Six Sigma Workshop No.1**
 - Listening to Voice of Customer
- **Module 4: Six Sigma Fundamentals (2)**
 - Measure Step
 - Analyze Step
 - Improve Step
 - Control Step
- **Module 5: Six Sigma Tools & Techniques (1)**
 - Tools & Techniques by Step
 - Quality Tools & Techniques
 - Statistical Tools & Techniques
- **Module 6: Six Sigma Tools & Techniques (2)**
 - The Process Variation
 - Control Chart in-depth
 - Process Capability Index
- **Module 7: Six Sigma Workshop No.2**
 - Recognizing the Process Variation
- **Module 8: Six Sigma Deployment**
 - Six Sigma Organization
 - CMMI Integration
 - Key Success Factor

Payment Condition

All fee must be paid in full at least 7 days prior to the start of the class. A payment can be made via cheque or account transfer.

- Cheque should be made payable to "**Global Process Innovations (GPI) Asia, Co.,Ltd.**"
- For the account transfer, deposit the amount to "Global Process Innovations (GPI) Asia, Co., Ltd.", saving account number: 216-204667-7, Siam Commercial Bank, Pleonchit Center Sub Branch (Please fax the pay-in slip to +66-2-305-6694)

Remarks:

- The cancellation of the attendance shall be made in written form before the class starts. Or a charge of 40% of the fee shall be imposed for the notice of the cancellation less than 7 working days before the commencement date.

GPI Asia reserves the right to cancel courses due to unforeseen circumstances.